

# Five key principles for the responsible use of AI

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## Put people first

Use your professional judgement and prioritise human connection. AI should help you spend more time with the people you support, not replace the care you provide or their right to ask questions and make their own decisions.



## Work safely and securely

Never use unauthorised AI tools. Only use AI tools approved by your organisation that are designed to keep people's information safe. Follow your organisation's data protection policy.



## Be open and get consent

Tell people when you're using AI for work tasks. Get consent from the people you support when using AI in their care. Don't hide that you're using AI and always check AI generated information.



## Challenge bias

AI can discriminate against some groups based on their ages, backgrounds, cultures and situations. Be prepared to identify and challenge biased decisions. Never use AI as your only source of information when supporting people.



## Take accountability

Check AI recommendations before acting on them. AI is not responsible for your actions and decisions, you are. If you notice problems or inaccuracies, report them to your manager straight away.

