![scottish social services learning network]

Sector Skills Agreement
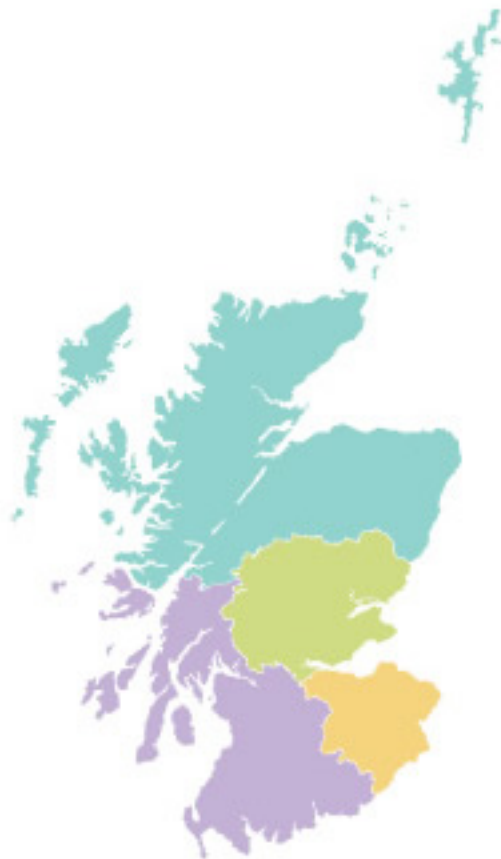
Presented by: **Grainne Hamilton & Paula Aldin-Scott**
Date: **10 March 2009**

National Context

National Purpose

The Network provides an effective forum to enable workforce learning and development which is a key contributor to improving services that better meet the needs of services users and carers.

National Vision Statement

*Our vision is that the Network has a **unique contribution** to make to supporting the workforce learning and development of the Social Services Sector. The Network is funded specifically to **enable partnerships** to **share knowledge** and experience while being able to **facilitate the development** of models that demonstrate the sharing of resources across the social services sector. The Network will **act as a catalyst** for change in meeting the ongoing learning and development needs of the social services sector.*

National Aims

bring together appropriate stakeholders to agree and take forward strategic priorities and shared solutions for workforce development in the South East area;

enable social services organisations to engage with and inform national initiatives affecting social service workforce learning and development;

act as a key mechanism for employer engagement with the objectives for the Sector Skills Council; and

facilitate effective communication of policy, knowledge, information and good practice.

Connections

National Outcomes

Evidence of **strategic buy-in** from relevant partners involved in the commissioning, planning and delivery of social services and the planning, provision and evaluation of learning and development for the social service workforce.

Evidence of partners co-operating and behaving differently and of **shared solutions** to workforce development challenges.

Evidence from employers and other partners of the benefits of Network engagement including improvements in learning and development therefore **improvements to outcomes** for people who use services and their carers.

National Outcomes Cont'd

*Evidence from people who use services and carers of the **benefits of** Network **engagement**.*

*Evidence of **effective working** across the 4 Social Services Learning Networks and with other organisations engaged in workforce development to deliver shared national priorities and to make best use of Network resources.*

*Evidence of increased **sustainability** of Network activity and infrastructure through increased contributions to the Network from appropriate stakeholders.*

To act as a key mechanism for employer engagement with the objectives of the Sector Skills Council.

Objective	Output
1. To **promote full registration** of the social services sector	**i.** Facilitate national meetings and seminars that engage employers in the promotion of registration and its requirements. **ii.** Enable employees to come together to discuss their needs, concerns and access to resources to meet their registration requirements. **iii.** Facilitate national discussions between the commissioning bodies of services and the services providers to address the registration needs of staff to meet commissioning bodies requirements (and vise versa).
2. To **promote shared training provision across sectors** to meet the 5 CPP SOAs	**i.** Facilitate meetings and seminars (as needed) that engage partners within the CPP SOA around the issues of shared training. **ii.** Engage in a conversation with cross sectoral training providers that addresses the possibilities for shared training within and across 5 SE CPPs. **iii.** Facilitate events that promote the agreed shared training on offer to all the partners. **iv.** Facilitate a conversation between commissioning bodies within the CPP to share solutions on training and infrastructure problems experienced by commissioned services when training and infrastructure costs are not included in awards/fees.

Objective	Output
3. To **share learning & development across sectors** Nationally to meet the SGs 5 strategic objectives: *address workforce and development within the 32 CPP SOAs*	**i.** With the other LNs bring together key stakeholders to consider the workforce planning and development remit in the delivery of the CPP SOA for 2009-10 (having completed SOA 2008-09). **ii.** In partnership with SSSC meet with workforce and development teams across the country to promote the cross sectoral sharing of learning and good practice. **iii.** Enable an event that engages partners in a critical assessment of their partnerships role in delivering on the SGs strategic objectives (as future of LNs post 2011 is clarified).
4. Facilitate a partnership approach to CPD / CED across sectors	**i.** Enable a conversation, between those responsible for the professional development of staff, that will consider the common requirements for CPD / CED between sectors gaining understanding of the professional requirements e.g. nurses, social workers. **ii.** Act as a broker between sectors to improve outcomes for all by encouraging the sharing of good practice models (having learnt from less than good practice also) in cross sectoral development .

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Workforce Planning Project

The Aim of the Project is to improve **Tayforth Learning Network's** knowledge of:

➥ the social services workforce within **Tayforth**

➥ workforce planning across employers

➥ learning provision across employers providers

The results of the project will inform **Tayforth Learning Network's** workplan for the next 3 years.

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Workforce Planning Project Final Report
Due end of March 2009

Once Tayforth Learning Network has analysed the responses they will have information on:

➥ organisation type (statutory, voluntary, private)
➥ extent to which organisations operate in **Tayforth**
➥ extent of registration with SSSC
➥ qualifications of workforce
➥ extent of workforce planning
➥ funding for learning and development
➥ learning provision
➥ issues for organisations
➥ implications for **Tayforth Learning Network**

Act as a key mechanism for employer engagement with the objectives of the Sector Skills Council.

What are we going to do	How are we going to do it	When will we do it by	How will we know we have done it
Monitor key policy, regulatory, good practice and other relevant workforce developments.	Sufficient and appropriate resources are devoted to ensuring information on key policy and other drivers are current.	March 2011	Links to current key policy, regulation and other relevant information remain current and comprehensive.
Communicate on and promote good practice in learning and development and relevant workforce developments.	Inform and promote good practice in learning and development consistent with the Sector Skills Agreement for the Scottish Social Services Sector	March 2011	Increased and sustained awareness of stakeholders with key areas of registration, regulation, good practice etc.

Developments in Technology

The Learning Network has been involved in the Development of a number of initiatives which harness the use of **technology** to support **access to learning**, including:

1. Learning Network North Portal (**Innportal**)

2. Social Services Knowledge Scotland (SSKS)

3. Managed Knowledge Network for the social services

4. PLQ (SS) digital learning objects

5. Online Communication eLearning courses

Online Communicaton Course ⊟

Within a collaborative setting, experience learning online, engage in online discussions with your peers and develop the skills to ultimately lead group discussions and create an online community.

Useful websites ⊟

Nancy White's Full Circle Associates - excellent site for information and resources relating to online communication and communities.
http://www.fullcirc.com/

Random Glossary Entry ⊟

Link
Also known as a hyperlink. A link will transport you from one Internet site to another with just a click of your mouse. Links can be

Topic outline

http://www.wordle.net

Course Information and Support
- News and announcements forum
- How to use the site
- Support Wiki
- An Introduction to Online Communication - Induction Pack (inc. Course Overview and Timings)

Online Users ⊟
(last 5 minutes)
Grainne Hamilton

People ⊟
Participants

Calendar ⊟
◀ March 2009 ▶

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

- Global events
- Course events
- Group events
- User events

Upcoming Events ⊟
There are no upcoming events

Go to calendar...

Latest News ⊟

National Contacts

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Learning Network North
E learningnetworknorth@aberdeenshire.gov.uk
W www.learningnetworks.org.uk/north.php

Learning Network Tayforth
E info@tayforthsssln.co.uk
W www.learningnetworks.org.uk/tayforth.php

Learning Network South East
E learning.network@ed.ac.uk
W www.learningnetworks.org.uk/south-east.php

Learning Network West
E enquiries@westlearn.org.uk
W www.learningnetworks.org.uk/west.php