

We'd like to hear from you

Keep in touch

Let's talk about the Codes

How employers can help promote
the SSSC Codes of Practice

As a social service provider in Scotland, you will know about the SSSC Codes of Practice for Social Service Workers and Employers.

This leaflet gives you tips on how to promote the Codes to staff and people who use services, their families and carers.

We would love to hear how you are promoting the Codes.

Email communications@sssc.uk.com to share your stories.

For more information about the Codes visit www.sssc.uk.com/codes

☎ 0345 60 30 891

✉ enquiries@sssc.uk.com

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If you would like to request this document in another format please contact the SSSC on 0345 60 30 891.



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The SSSC Codes of Practice for Social Service Workers and Employers are a set of professional codes for workers and employers that describe the behaviours and values they must demonstrate in their day-to-day work. The Codes mean people who use services know what they can expect from workers.

Employer's responsibilities

Employers are responsible for making sure they meet the Codes which support them to provide high quality services and build public trust and confidence in social services.

They also have a responsibility to promote the Codes to social service workers, people using services, their families and carers. We have various resources to help employers do this.

When workers register with the SSSC they are also signing up to the Codes so it's important they know about and understand them.

People who use services, their families and carers should also know about the Codes so they know what to expect from workers and their employers and what to do if they are concerned that a worker is not working to the Code.

Supporting good practice every day

Here are some ideas to promote the Codes and use them as a tool for continuous improvement.

- Introduce the Codes to all new staff during induction.
- Watch the film about the Codes on our website which helps explain what they mean for workers www.sssc.uk.com/video
- Speak about the Codes in staff supervision and one-to-ones so staff can think about what they mean to them and how they actively use them in their work.
- Pick a different Code to focus on and discuss at regular team meetings.
- Share this leaflet and the **Let's talk about the Codes** postcard with staff.
- Make sure people using your service, their families and carers know your staff work to the Codes and are registered with the SSSC. You can display the **Our staff are registered** poster and the special logo from our website www.sssc.uk.com/logo

- Put up the **Codes posters** in public areas to raise awareness of the behaviours and values workers and employers should meet.
- Ask the people using your service, their families and carers if they know what the Codes mean for them.
- Share the **What can you expect from your care worker** leaflet with people using your service, their families and carers to help them find out more and what to do if they have a concern that a worker is not working to the Code.