

# Let's talk about the Codes

The SSSC Codes of Practice for Social Service Workers and Employers are a set of professional codes that describe the behaviours and values they must demonstrate in their day-to-day work. When workers register with the SSSC they are also signing up to the Codes so it's important they know about and understand them.

People who use services, their families and carers, should also know about the Codes so they know what to expect from workers and their employers and what to do if they are concerned that a worker is not working to the Code.



**A trusted, skilled and  
confident workforce**

# Supporting good practice every day

## Here are some ideas to promote the Codes and use them as a tool for continuous improvement.

- Introduce the Codes to all new staff during induction.
- Watch our video about the Codes on our website which helps explain what they mean for workers [www.sssc.uk.com/video](http://www.sssc.uk.com/video)
- Speak about the Codes in staff supervision and one-to-ones so staff can think about what they mean to them and how they actively use them in their work.
- Pick a different Code to focus on and discuss at regular team meetings.
- Share this postcard and the **Let's talk about the Codes** leaflet with staff.
- Make sure people using your service, their families and carers know your staff work to the Codes and are registered with the SSSC. You can display the **Our staff are registered** poster and the special logo from our website [www.sssc.uk.com/logo](http://www.sssc.uk.com/logo)
- Put up the Codes posters in public areas to raise awareness of the behaviours and values workers and employers should meet.
- Ask the people using your service, their families and carers if they know what the Codes mean for them.
- Share the **What can you expect from your care worker** leaflet with people using your service, their families and carers to help them find out more and what to do if they are concerned that a worker is not working to the Code.

For more information about the Codes visit [www.sssc.uk.com/codes](http://www.sssc.uk.com/codes)