

# Making a difference since 2001

Intelligence report



sssc.uk.com

# Who we are

We are the regulator for the social work, social care and early years workforce in Scotland. Our work means the people of Scotland can count on social services being provided by a trusted, skilled and confident workforce.

Our unique role as the workforce regulator and our responsibility for setting standards for education and training in this sector means we have a detailed picture of the development of the social work, social care and day care of children workforces in Scotland in the 20 years since we were set up.

This information helps identify the skills we have and need in this sector, to forecast education and training needs and to identify the numbers and kinds of people Scotland needs to work in this sector in future years.

This intelligence report highlights key statistics and information on our impact over 20 years in developing a professional, skilled and qualified workforce while ensuring public protection.

### Our Register



# Public protection

We make sure that social work, social care and early years services are provided by a trusted, skilled, confident workforce.

Our Codes of Practice set out the standards, behaviours and values expected of social service workers registered with us. Workers are expected to behave in a way, in or outside work, which does not call into question their suitability to work in social services.

We investigate fitness to practise concerns about workers and take action where necessary including holding hearings with an independent panel.



1.5%

have their fitness

to practise investigated



Number of fitness to practise investigations



#### Results of fitness to practise investigations



Number of fitness to practise case sanctions



# A qualified, professional workforce

% of registered workforce that are qualified People registering to work in social care or early years must hold, or agree to work towards, the appropriate qualification for their role as a condition of registration. We set the benchmark qualifications they must achieve to make sure people using services can rely on a trusted, skilled and confident workforce. Social workers must be qualified before they register with us. We also register social work students, both undergraduate and 100% 100% 71% Social work Adult day Social postgraduate. care service workers students 66% 57% 52% 46% 2% 58% 51% Residential school Residential Care home Day care of Care Inspectorate Housing Care at care accommodation children service child care service for adults inspectors support service home service service

#### Approved education programmes

We approve and quality assure 42 education programmes to make sure they meet the appropriate standards and provide the skills and knowledge needed for social work, social care and early years roles.



9 Specialist awards including:

- mental health officer award
- chief social work officer award
- scrutiny and improvement award.

#### Continuous professional learning

Continuous professional learning (CPL) is the learning we do which helps us develop our knowledge, skills and professional behaviour so we can deliver our best practice. Registered workers need to complete a set number of hours of learning as part of their registration.

We ask a random sample of registrants to have their CPL endorsed each month. This is to show others have endorsed their learning.



% registered workers sampled who met the CPL requirements



#### MyLearning app

We launched the MyLearning app in November 2020 to help people working in social work, social care and day care of children services record and reflect on their everyday learning and to further support their CPL.



#### Open Badges

Our Open Badge platform gives all social service workers (and informal carers) recognition for their learning and development. They can share them with others to evidence their learning.

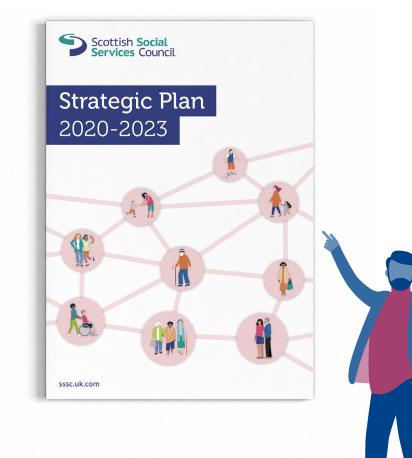






### Our Strategic Plan 2020-2023

Our Strategic Plan states how we will support the continuing development and professionalism of the social service workforce while protecting the public through regulation. You can read more about our four strategic outcomes on our website sssc.uk.com



## Investing in our intelligence model

We are continuing to invest in and improve our data and intelligence systems to enhance how we use and learn from our data. Over the past 20 years we've built up extensive knowledge of and data on the registered workforce.

We will maximise the intelligence gained from our data and continue to widen its use to help us, policy makers, our strategic partners and workforce planners to:

- make better and evidence based decisions
- develop accurate models and forecasts.

We're developing our services to provide:

- enhanced data and information visualisation
- data analysis
- timely access to data
- integrated data and information reports.



### A Register for the future

While the future presents new challenges it also brings the opportunity to change and improve. Scotland has a growing and ageing population and it is critical that we use the data and insights we have now to forecast and plan for the future, so we all have access to high quality care when we need it and the right people to staff those services.

We're undertaking a major future proofing programme looking at our Register, processes, qualifications for registration and our Codes of Practice to make sure we continue to support the social work, social care and early years workforce in every way we can.

We want being registered with us to be simple and easy to understand. And to make sure that people know about the benefits and value of being registered and the standards, skills and qualifications needed to deliver high quality care. By 2043 Scotland's population is expected to grow by 2.5% to 5.5 million

22.9% of Scotland's population will be of pensionable age by mid-2043



### Find out more

If you want to know more about the data and information we hold and to find out how we can work with you, please contact **performanceandimprovement@sssc.uk.com** 



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If you would like this document in another format, please contact the SSSC on 0345 60 30 891

We promote equality by removing unlawful and unfair treatment on the grounds of any protected characteristic wherever possible.

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