

# Scottish Social Services Council

Financial year ended 31 March 2021

Prepared for the Accountable Officer and the Auditor General for  
Scotland

External Audit Report for the Council – 25 October 2021



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Your key Grant Thornton  
team members are:

**John Boyd**

Audit Director

T 0141 223 0899

E [john.p.boyd@uk.gt.com](mailto:john.p.boyd@uk.gt.com)

**Fraser Hoggan**

Audit In-Charge

T 0131 223 0746

E [fraser.w.hoggan@uk.gt.com](mailto:fraser.w.hoggan@uk.gt.com)

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The contents of this report relate only to the matters which have come to our attention, which we believe need to be reported to you as part of our external audit process. It is not a comprehensive record of all the relevant matters, which may be subject to change, and in particular we cannot be held responsible to you for reporting all of the risks which may affect Scottish Social Services Council or all weaknesses in your internal controls. This report has been prepared solely for your benefit and Audit Scotland (under the Audit Scotland Code of Practice 2016). We do not accept any responsibility for any loss occasioned to any third party acting, or refraining from acting on the basis of the content of this report, as this report was not prepared for, nor intended for, any other purpose.

# Key messages

This is our draft report to the Accountable Officer and the Auditor General For Scotland and concludes our audit on the financial year ended 31 March 2021. We have issued an unmodified audit opinion on the annual report and accounts, including an unmodified opinion on regularity and the Remuneration Report. We thank management for all their assistance during the audit process.

## 03 Other audit matters

Our final report summarises a number of other audit matters, including:

- We have concluded that Scottish Social Services Council meets the definition of a going concern, reflecting on FRC Practice Note 10 considerations.
- The accounts contain areas of estimation and judgement. Significant estimates relate to defined benefit pension liabilities. Our testing over these did not identify any indication of management bias or error.
- We set out our roles and responsibilities on fraud. During the course of our work we did not identify fraud and/or material error.

We identified two adjusted misstatements to the draft accounts as well as a number of disclosure adjustments. These are detailed in Appendix 1 and not considered material to the accounts.

## 01 Materiality

We re-calculated our materiality based on the unaudited annual report and accounts. The benchmark of 2% of gross expenditure remained the same. This resulted in:

- Materiality of £469,000 and a performance materiality (75% of materiality) of £357,750
- All audit adjustments above £23,500 were reported to management and captured in this report.
- Lower materiality of banding on Staff Remuneration Report (being £1,000)

## 04 Wider Scope Audit

In accordance with the Code we determined that the Scottish Social Services Council meet the definition of a smaller body. This is based on Scottish Social Services Council's income and expenditure transactions and balances held being relatively smaller than other public bodies and the financial statements are considered less complex.

In accordance with the Code we have concluded in this report on your governance statement and Scottish Social Services Council's financial sustainability arrangements. During our audit we did not identify any further areas of wider scope risk.

## 02 Financial statement audit risks

At planning, in accordance with the ISAs (UK) and FRC Practice Note 10 we have identified the following significant financial statement audit risks:

- Management override of controls (ISA UK 240)
- Risk of fraud in revenue (cut-off) (ISA UK 240)
- Risk of fraud in expenditure (cut-off) (FRC PN10)
- Risk of misstatement of defined benefit pension scheme liabilities

We have no matters to bring to your attention arising from our work over these significant audit risks.

## 05 Our Audit Fee

Our audit fee of £20,710 was our final audit fee. This reflected an uplift of £400 from the fee included in our audit plan reflecting additional audit work over IAS 19 actuarial valuation. There were no non-audit services (fees) during the year.

# Introduction

## Scope of our audit work

This report is a summary of our findings from our external audit work for the financial year ended 31 March 2021 at Scottish Social Services Council. The scope of our audit was set out in our External Audit Plan communicated to the Audit and Assurance Committee in May 2021.

The main elements of our audit work in 2020/21 have been:

- An audit of Scottish Social Services Council's annual report and accounts for the financial year ended 31 March 2021; and
- Consideration of financial sustainability and the Governance Statement, as required under the smaller body classification, within the Audit Scotland Code of Practice (2016).

Our work has been undertaken in accordance with International Standards of Auditing (ISAs) (UK) and the Code.

This report is addressed to the Accountable Officer and the Auditor General for Scotland and will be published on Audit Scotland's website [www.audit-scotland.gov.uk](http://www.audit-scotland.gov.uk) in due course.

## Responsibilities

The Scottish Social Services Council is responsible for preparing an annual report and accounts which show a true and fair view and that are in accordance with the accounts direction from Scottish Ministers. The Scottish Social Services Council is also responsible for establishing appropriate and effective arrangements for governance, propriety and regularity that enable it to successfully deliver its objectives.

The recommendations or risks identified in this report are only those that have come to our attention during our normal audit work and may not be all that exist. Communication in this report of matters arising from the audit or of risks or weaknesses does not absolve management from its responsibility to address the issues raised and to maintain an adequate system of control.

## Adding value through our audit work

We aim to add value to the Scottish Social Services Council throughout our audit work. In delivering our audit we use a dedicated public sector audit team. This ensures our team have a comprehensive understanding of Scottish Social Services Council and the wider public sector to focus on key areas of risk relevant to your financial statements.

As a result of the social distancing and travel restrictions implemented in response to the Covid-19 pandemic our audit work was delivered remotely. We continue to share recommended practices with management, where relevant, and contribute to wider discussions at the Audit and Assurance Committee during the year.

# Audit of the annual report and accounts

## Key messages and judgements

We have issued an **unmodified** audit opinion on the annual report and accounts.

There was one adjustment to the primary financial statements. There were no unadjusted differences to the financial statements. We raised a number of minor disclosure adjustments identified from our review of the annual report and accounts. We do not consider these to be material. Further details are provided in **Appendix 1**.

We would like to thank management for all their assistance during the year in ensuring the delivery of the audit, to the timescales agreed at the start of the financial year.

## Our audit opinion

For the financial year ended 31 March 2021 we have issued an **unmodified opinion** on the annual report and accounts. As reported in the independent auditor's report:

- the financial statements give a true and fair view and were properly prepared in accordance with the financial reporting framework
- expenditure and income were regular and in accordance with applicable enactments and guidance
- the audited part of the remuneration and staff report, performance report and governance statement were all consistent with the financial statements and properly prepared in accordance with the relevant legislation and directions made by Scottish Ministers.

## The audit process

In accordance with our annual external audit plan, our audit work commenced in June 2021. We received the draft primary financial statements in line with our agreed timetable. There was one audit adjustment to the draft primary financial statements in relation to providing for dilapidations on leasehold buildings. There were no unadjusted differences to the draft financial statements. We also identified a number of disclosure adjustments in respect of the draft financial statements. A full listing of disclosure misstatements is detailed in **Appendix 1**. We do not consider these to be material to the financial statements.

## Materiality

The concept of materiality is fundamental to the preparation of the financial statements and the audit process and applies not only to the monetary misstatements but also to disclosure requirements and adherence to acceptable accounting practice and applicable law. Our audit approach was set out in our audit plan communicated to the Audit and Assurance Committee in May 2021. We updated our audit materiality to reflect the 2020/21 draft financial statements. It is set at £469,000, representing 2% of gross expenditure. Performance materiality was set at £357,750, representing 75% of our calculated materiality. We report to management any difference identified over £23,500 (Being 5% of overall materiality).

We applied a lower materiality threshold for Directors Remuneration disclosures within the Remuneration and Staff Report to ensure that remuneration has been disclosed within the appropriate bandings (being £1,000).

## Responding to significant financial statement risks

Significant risks are defined by ISAs (UK) as risks that, in the judgement of the auditor, require special audit consideration. In identifying risks, audit teams consider the nature of the risk, the potential magnitude of misstatement, and its likelihood. Significant risks are those risks that have a higher risk of material misstatement.

This section provides commentary on the significant audit risks communicated in the Audit Plan.

Risks identified in our Audit Plan	Commentary
<p><b>Management override of controls</b></p> <p>As set out in ISA 240 there is a presumed risk that management override of controls is present in all entities. This risk area includes the potential for management to use their judgement to influence the financial statements as well as the potential to override Scottish Social Services Council's controls for specific transactions.</p> <p>We consider those key judgements that are most susceptible to significant audit risk of management override are those over expenditure recognition. These are areas where management has the potential to influence the financial statement through estimate and judgement. This includes manual journals as well as critical judgements or estimates.</p>	<ul style="list-style-type: none"> <li>• We considered the design of controls in place over key accounting estimates and judgements through performance of walkthrough procedures.</li> <li>• We reviewed accounting estimates for management bias / indication of fraud that could result in material misstatement. This included review of estimates as at 31 March 2021 and retrospective review of those estimates as at 31 March 2020. This included valuation of defined benefit pension scheme liabilities.</li> </ul> <p>Journals testing including:</p> <ul style="list-style-type: none"> <li>• Assessment of the design of controls in place over journal entries, including journal preparation, authorisation and processing onto the financial ledger;</li> <li>• Risk assessment of the journals population to identify large or unusual journal entries, such as those that are not incurred in the normal course of business, or those entries that may be indicative of fraud or error that could result in material misstatement. We tested these journals to ensure they are appropriate and suitably recorded in the financial ledger;</li> <li>• Target testing of transactions around the financial year end, reviewing large journals and those which appear unusual to understand the rationale for the transaction.</li> </ul> <p><b>Conclusion</b></p> <p>Through our audit procedures performed we found that there was no evidence of management override in our testing of transactions tested. We did not identify indication of fraud or inappropriate management bias in accounting estimates that could result in a material misstatement.</p>

## Risks identified in our Audit Plan

## Commentary

### Risk of fraud in revenue recognition

Auditing standards require us to consider the risk of fraud in Revenue. This is considered a presumed risk in all entities. SSSC receives Grant in aid funding through resource allocations direct from the Scottish Government. The risk of management manipulation and fraud is therefore limited. During 2019/20 SSSC's operating income consisted of registration fees of £5.387 million and other income of £418,000 (not considered a risk of material misstatement).

We therefore focus our significant risk of material misstatement on registration fee income.

Our testing includes a specific focus on year end cut-off arrangements, where it may be advantageous for management to show an enhanced/different financial position in the context of reporting in-year to Scottish Government and the need to achieve the financial targets set. We therefore focus our testing on the occurrence of revenue recognised at year end including existence of receivables at the year end.

- We performed walkthroughs of the controls and procedures over registration fees.
- Substantive testing over registration income recognised in the final two months of the year where there is an inherently higher susceptibility of fraudulent recognition.
- Sample testing of receivable balances held at 31 March 2021 through agreeing balances held to invoices and/or other supporting records.
- Reviewed Management's assessment of bad debts through ensuring consistent with underlying records and based on assessment of outstanding debt and forecast recovery including key assumptions supporting the provider accrued income.
- Performed income cut-off procedures and substantive testing over pre and post year end balances, over non GIA funding income streams.

### Conclusion

Through our audit procedures performed we did not identify any exceptions in our year end cut-off testing of income. We did not identify any exceptions in the occurrence and accuracy of receivables balances at year end and are satisfied that income is free from material misstatement.

Through our substantive procedures and sample testing we did not identify any income which was not in accordance with the nature of the Scottish Social Services Council (regularity testing).

## Risks identified in our Audit Plan

## Commentary

### **Risk of fraud in expenditure recognition (completeness/Occurrence)**

Operating expenditure is understated or not treated in the correct period (risk of fraud in expenditure). As payroll expenditure is well forecast and agreeable to underlying payroll systems, there is less opportunity for the risk of misstatement in this expenditure stream. We therefore focus on material non-pay expenditure streams including disbursements, supplies and services costs, administration costs and property costs. We consider the risk to be particularly prevalent around the year end and therefore focus our testing on cut-off of these expenditure streams ensuring the completeness of expenditure. Our testing includes a specific focus on year end cut-off arrangements, where it may be advantageous for management to show an enhanced/different financial position in the context of reporting in-year to Scottish Government and the need to achieve the financial targets set.

- We performed walkthroughs of the controls and procedures over material non-pay expenditure streams including disbursements, supplies and services costs, administration costs and property costs;
- Substantive testing of these expenditure throughout the year to confirm its occurrence and accuracy of recording;
- Focused substantive testing of non-pay expenditure recognised pre and post year end at an elevated level to identify if there is any potential overstatement or understatement to address the risk of cut-off; and
- Review of accruals and payables, where material, around the year end to consider if there is any indication of understatement or overstatement of balances held through consideration of accounting estimates.

### **Conclusion**

Through our audit procedures performed we did not identify any exceptions in our year end cut-off testing of expenditure. We did not identify any exceptions in the completeness and accuracy of accruals or payables balances at year end.

Through our substantive procedures and sample testing we did not identify any expenditure which was not in accordance with the nature of the Scottish Social Services Council (regularity testing).



## Risks identified in our Audit Plan

## Commentary

**IAS 19 Defined Benefit Pension Liabilities (valuation)**

Scottish Social Services Council participates in the Tayside Pension Fund, a local government pension scheme (LGPS). The scheme is a defined benefit pension scheme and in accordance with IAS 19: Pensions, Scottish Social Services Council is required to recognise its share of the scheme assets and liabilities on the statement of financial position. As at 31 March 2020 the Authority had pension fund liabilities of £7.377 million.

Barnett Waddingham provide an annual IAS 19 actuarial valuation of the Authority's net liabilities in the pension scheme. There are a number of assumptions contained within the valuation, including: discount rate; future return on scheme assets; mortality rates; and, future salary projections. Given the material value of the scheme liabilities and the level of estimation in the valuation, there is an inherent risk that the defined benefit pension scheme liability could be materially misstated within the financial statements.

- From year end planning review our risk focused predominantly around the key assumptions used in the actuarial valuation, where there was an increased risk of material misstatement.
- We performed walkthroughs of the controls and procedures over the valuation of defined benefit pension liabilities, including Management oversight of the valuation;
- We considered the work of the actuary (Barnett Waddingham), including the assumptions applied, using the work performed by PricewaterhouseCoopers (PwC) (commissioned on behalf of Audit Scotland to review actuarial assumptions proposed by LGPS actuaries), as well as local audit assessment.
- We obtained assurances from Audit Scotland as Auditors of the Pension Fund over the information supplied to the actuary in relation to the Scottish Social Services Council, including assets held and membership data, and confirm joint assurances in respect of employer and employee contributions in the year.
- We performed substantive analytical procedures in the year over the pension fund movements, investigating any deviations from audit expectation.
- We reviewed the accounting entries and disclosures made within Scottish Social Services Council's financial statements in relation to IAS 19.

**Conclusion**

Through our audit procedures performed we did not identify any exceptions in our review and testing over IAS 19 defined benefit pension liabilities recognised in the financial statements. Through considering the work performed by PwC, we are satisfied that the assumptions applied by the actuary are reasonable.

The IAS 19 defined benefit valuation represents a material liability within the financial statements (2021: £11.604 million). The valuation is subject to significant estimation and thus sensitive to movements in underlying assumptions. While we recognise that Management utilise Barnett Waddingham to provide actuarial expertise in determining actuarial valuation, there is an opportunity to enhance the processes and controls around the valuation to enable Management greater assurance over the effectiveness of controls in place at the actuary to ensure data used in the valuation is complete and accurate and that underlying calculations are correct.

***Action Plan Recommendation 1.***

## Significant estimates and judgements

Scottish Social Services Council's annual report and accounts contain limited areas of estimation and judgement. The one material area of estimation is in relation to IAS 19 defined benefit pension liabilities. This has been confirmed by Management and confirmed in our audit testing including review of disclosures.

judgement or estimate	Summary of management's approach	Audit Comments	Assessment
<b>IAS 19 Defined benefit pension liabilities</b>	Scottish Social Services Council engage Barnett Waddingham to provide an annual IAS 19 actuarial valuation of the Authority's net liabilities in the pension scheme. There are a number of assumptions contained within the valuation, including: discount rate; future return on scheme assets; mortality rates; and, future salary projections. These key assumptions are discussed with the actuary to inform the report. These are predominantly informed by the actuaries recommended assumptions. Management review the draft actuarial valuation.	As noted in our Response to significant risk section, using the work of PwC we reviewed the key assumptions underpinning the actuarial valuation. We are satisfied that the assumptions adopted were appropriate for Scottish Social Services Council and that those applied were considered reasonable i.e. within our acceptable tolerances.  We did not identify any indication of management bias in the underlying assumptions applied in the estimate and found that Management have disclosed the key sensitivities surrounding these in the draft financial statements. There is an opportunity to enhance the disclosures around key estimates in judgements in accordance with IAS 1 in the financial statements. (Appendix 1)	[Light purple]

### Assessment

- **Dark Purple** We disagree with the estimation process or judgements that underpin the estimate and consider the estimate to be potentially materially misstated
- **Blue** We consider the estimate is unlikely to be materially misstated however management's estimation process contains assumptions we consider optimistic
- **Grey** We consider the estimate is unlikely to be materially misstated however management's estimation process contains assumptions we consider cautious
- **Light Purple** We consider management's process is appropriate and key assumptions are neither optimistic or cautious

### Internal control environment

In accordance with ISA requirements we have developed an understanding of the control environment in place within Scottish Social Services Council. Our audit is not controls based and we have not placed reliance on controls operating effectively as our audit is fully substantive in nature. We did this through a walkthrough of key controls within Scottish Social Services Council including payroll, income, expenditure, valuation of IAS 19 defined benefit pension scheme liabilities and journals. We identified no material weaknesses or areas of concern from this work which would have caused us to alter the planned approach as documented in our plan.

## Detecting Irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, to detect material misstatements in respect of irregularities, including fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to Scottish Social Services Council and determined that the most significant which are directly relevant to specific assertions in the financial statements are those related to the reporting frameworks; International Financial Reporting Standards and the 2020/21 HM Treasury Financial Reporting Manual (FRM).
- We enquired of management and the Audit and Assurance Committee, concerning Scottish Social Services Council's policies and procedures relating to the identification, evaluation and compliance with laws and regulations; the detection and response to the risks of fraud; and the establishment of internal controls to mitigate risks related to fraud or non-compliance with laws and regulations.
- We enquired of management and the Audit and Assurance Committee, whether they were aware of any instances of non-compliance with laws and regulations or whether they had any knowledge of actual, suspected or alleged fraud.
- We assessed the susceptibility of Scottish Social Services Council's financial statements to material misstatement, including how fraud might occur, by evaluating management's incentives and opportunities for manipulation of the financial statements. This included the evaluation of the risk of management override of controls. We determined that the principal risks were in relation to journal entries that altered Scottish Social Services Council's financial performance for the year and potential management bias in determining accounting estimates. Our audit procedures involved are documented within our response to the significant risk of management override of controls on Page 6.
- These audit procedures were designed to provide reasonable assurance that the financial statements were free from fraud or error. However, detecting irregularities that result from fraud is inherently more difficult than detecting those that result from error, as those irregularities that result from fraud may involve collusion, deliberate concealment, forgery or intentional misrepresentations. Also, the further removed non-compliance with laws and regulations is from events and transactions reflected in the financial statements, the less likely we would become aware of it.
- The team communications in respect of potential non-compliance with relevant laws and regulations, included the potential for fraud in expenditure recognition and significant accounting estimates.
- In assessing the potential risks of material misstatement, we obtained an understanding of:
  - Scottish Social Services Council's operations, including the nature of its operating revenue and expenditure and its services and of its objectives and strategies to understand the classes of transactions, account balances, expected financial statement disclosures and business risks that may result in risks of material misstatement.
  - Scottish Social Services Council's control environment, including the policies and procedures implemented to ensure compliance with the requirements of the financial reporting framework.

## Other key elements of the financial statements

As part of our audit there were other key areas of focus during the course of our audit. Whilst not considered a significant risk, these are areas of focus either in accordance with the Audit Scotland Code of Audit Practice, ISAs or through their complexity or importance to the user of the accounts.

Issue	Commentary
<b>Matters in relation to fraud and irregularity</b>	It is Scottish Social Services Council's responsibility to establish arrangements to prevent and detect fraud and other irregularity. As auditors, we obtain reasonable assurance that the financial statements as a whole are free from material misstatement, whether due to fraud or error. We obtain annual representation from management regarding management's assessment of fraud risk, including internal controls, and any known or suspected fraud or misstatement. We have also made inquiries of internal audit around internal control, fraud risk and any known or suspected frauds in year. We have not been made aware of any incidents in the period and no other issues have been identified during the course of our audit procedures.
<b>Accounting practices</b>	We have evaluated the appropriateness of Scottish Social Services Council's accounting policies, accounting estimates and financial statement disclosures. Disclosures and accounting policies are in line with the FReM and we have no matters to report.
<b>Matters in relation to related parties</b>	We are not aware of any related parties or related party transactions which have not been disclosed.
<b>Matters in relation to laws and regulations</b>	You have not made us aware of any significant incidences of non-compliance with relevant laws and regulations and we have not identified any incidences from our audit work.
<b>Other information</b>	<p>We are required to give an opinion on whether the other information published together with the audited financial statements (including the Annual Report), is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.</p> <p>No inconsistencies have been identified and we plan to issue an unmodified opinion in this respect.</p>
<b>Opinion on other aspects of the annual report and accounts</b>	<p>We are required to give an opinion on whether the parts of the Remuneration Report and Staff Report subject to audit have been prepared properly in accordance with the requirements of the FReM, and the Accounts directions thereunder. We have audited the elements of the Remuneration Report and Staff Report, as required and are satisfied that these have been properly prepared in accordance with applicable legislation.</p> <p>The information given in the Performance Report is consistent with the financial statements and that report has been prepared in accordance with the FReM and directions made thereunder by the Scottish Ministers. The information given in the Governance Statement is consistent with the financial statements and that report has been prepared in accordance with the directions made thereunder by the Scottish Ministers.</p>

Issue	Commentary
<b>Matters on which we report by exception</b>	We are required by the Auditor General for Scotland to report to you if, in our opinion: adequate accounting records have not been kept; or the financial statements and the audited part of the Remuneration and Staff Report are not in agreement with the accounting records; or we have not received all the information and explanations we require for our audit; or there has been a failure to achieve a prescribed financial objective. We have nothing to report in respect of these matters.
<b>Governance statement</b>	The governance statement is included within the Accountability Report. The report outlines the governance framework in place at the Scottish Social Services Council. The Report includes the Statement of the Accountable Officer's responsibilities and had been prepared in accordance with the FReM. In accordance with the Scottish Public Finance Manual (SPFM), the Accountable Officer has a specific responsibility to ensure that arrangements have been made to secure Best Value and this is confirmed in the narrative in the annual report and accounts. There were no matters arising from our review of the governance statement that we want to draw attention to.
<b>Written representations</b>	A letter of representation has been requested from the Accountable Officer, including specific representations, which is included in the Audit and Assurance Committee papers. Specific representations have been requested from management in line with prior years and confirms as auditors all records have been made available to us.
<b>Going concern</b>	<p>In performing our work on going concern, we have had reference to Statement of Recommended Practice – Practice Note 10: Audit of financial statements of public sector bodies in the United Kingdom (Revised 2020). The Financial Reporting Council recognises that for particular sectors, it may be necessary to clarify how auditing standards are applied to an entity in a manner that is relevant and provides useful information to the users of financial statements in that sector. Practice Note 10 provides that clarification for audits of public sector bodies.</p> <p>Practice Note 10 states that if the financial reporting framework provides for the adoption of the going concern basis of accounting on the basis of the anticipated continuation of the provision of a service in the future, the auditor applies the continued provision of service approach set out in Practice Note 10. The financial reporting framework adopted by Scottish Social Services Council meets this criteria, and so we have applied the continued provision of service approach. In accordance with Audit Scotland guidance: Going concern in the public sector, we have therefore considered Management's assessment of the appropriateness of the going concern basis of accounting and conclude that:</p> <ul style="list-style-type: none"> <li>• a material uncertainty related to going concern has not been identified</li> <li>• management's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.</li> </ul>
<b>Regularity</b>	The Accountable Officer is responsible for ensuring the regularity of expenditure and income. We are responsible for expressing an opinion on the regularity of expenditure and income in accordance with the Public Finance and Accountability (Scotland) Act 2000. In our opinion in all material respects the expenditure and income in the financial statements were incurred or applied in accordance with any applicable enactments and guidance issued by the Scottish Ministers.

# Wider scope audit – Smaller body

As set out in our Audit Plan, Scottish Social Services Council meets the definition of a smaller body in accordance with the Audit Scotland Code of Practice (2016). Therefore, as auditors we are required to include in our annual report commentary on arrangements as they relate to financial sustainability and the Governance Statement. Our work on the governance statement, and conclusions are set out on page 13 of this report. Below we have captured our commentary and conclusions on financial sustainability and other matters of interest during the year.

Wider scope dimension	Wider scope risk identified in our audit plan	Wider scope audit response and findings	Grant Thornton conclusion
<b>Governance arrangements (Audit Scotland planning guidance consideration)</b>	<b>No significant risks identified within our audit planning.</b>	<p><b>Governance</b></p> <p>During 2020/21 Scottish Social Services Council's governance arrangements continued to operate as intended, and as in prior years. Scottish Social Services Council responded to the Covid-19 pandemic through continuing with existing governance arrangements, working remotely through holding Council and Committees via video conferencing.</p> <p>During 2020/21 Management looked to further embed risk management arrangements with a focus on aligning strategic and operational risk registers. This should help embed effective management of risks throughout the organisation.</p> <p>In collaboration with the Care Inspectorate, Scottish Social Services Council is reviewing the joint shared services strategy and revising governance arrangements, management agreement and service specifications. These are expected to continue to evolve in 2021/22. As part of the ongoing arrangements, Scottish Social Services council appointed a new Interim Director of Finance and Resources to replace a previously shared post with Care Inspectorate.</p>	We did not identify any concerns around Scottish Social Services Council's governance arrangements or disclosures within the draft Governance Statement.

Wider scope dimension	Wider scope risk identified in our audit plan	Wider scope audit response and findings	Grant Thornton conclusion
<b>Financial Sustainability, (as applicable to a smaller body)</b>	No significant risks identified within our audit planning.	<p>For 2020/21 Scottish Social Services Council reported net expenditure of £20.846 million. Following recognition of government grant in aid funding and IAS 19 adjustments, the outturn position reflected an underlying underspend against budget of £1.869 million. The underspend primarily reflects the impact of Covid-19 on operations with practice learning fees and postgraduate bursary payments not being incurred due to the suspension of practice learning opportunities for students. Additional, grant in aid funding of £0.3 million was received in the year to support with Covid-19 costs and lost income. The Scottish Government has agreed the underspends can be carried forward to 2021/22 to support the delivery of work delayed from 2020/21.</p> <p>Scottish Social Services Council have net liabilities of £8.310 million as at 31 March. However this position is due to net pension liabilities of £11.6 million. As this obligation is funded through agreed ongoing contributions to the fund, as per the agreed funding strategy, the organisation continues to demonstrate it will meet its obligations going forward and has general reserve balance of £2.828 million.</p> <p>The 2021/22 budget forecasts a deficit of £1.171 million with this being met through planned use of reserves to meet these costs as agreed with the Scottish Government. Over the medium term, Scottish Social Services Council budgeted for a deficit of £1.638 million and £0.697 million in 2022/23 and 2023/24 respectively. However, this incorporated estimated property costs that have subsequently been provided for in the current year. In addition, the financial forecast incorporates key assumptions around reduced level of grant in aid funding.</p> <p>Management recognise the financial pressures facing the organisation and recognise that further work is required to ensure that there is an appropriate operating model in place to ensure that the organisation can operate within the financial resources available, being income generated and grant in aid.</p>	<p>Through our audit procedures we have not identified any significant risks in relation to Scottish Social Services Council's financial sustainability.</p> <p>Scottish Social Services Council's operating expenditure is funded through a combination of grant in aid funding as well as income from fees and charges. Management have recognised the financial challenges facing the organisation and it is important there is ongoing engagement with the Scottish Government and consideration of wider opportunities to deliver an operating model that is financially sustainable over the medium to longer term.</p>

# Appendices



# 1. Audit Adjustments

We are required to report all non trivial misstatements to those charged with governance, whether or not the accounts have been adjusted by management. There was one corrected misstatement to the primary financial statements in relation to the recognition of a provision for dilapidations on buildings held on leases as at 31 March 2021. There were no uncorrected misstatement to the financial statements arising during our audit.

## Impact of adjusted misstatements

All adjusted misstatements are set out in detail below along with the impact on the key statements and the reported net expenditure for the year ending 31 March 2021.

Detail	Statement of Comprehensive Net Expenditure £'000	Statement of Financial Position £' 000
Being adjustment to recognise a provision in the financial statements in respect of Scottish Social Services Council's estimate of dilapidations costs as at 31 March 2021 (see Action Plan and recommendations – Point 2)	Dr operating expenditure 466	Cr Provisions for dilapidations (466)
<b>Overall impact</b>	<b>466</b>	

## Misclassification and disclosure changes

The table below provides details of substantive misclassification and disclosure changes identified during the audit which have been made in the final set of financial statements.

Disclosure	Auditor recommendations	Adjusted?
Annual Report	In accordance with the FReM a number of presentational adjustments were required to the Annal Report including the Performance Report and Accountability Report. These were primarily presentational updates.	✓
Remuneration and Staff Report	Minor presentational adjustment noted in the draft financial statements.	✓
Income accounting policies	There is an opportunity to enhance the current accounting policies and disclosures around Scottish Social Services Council's income streams to reflect the requirements of IFRS 15: revenue from contracts with customers around recognition across material revenue streams.	Changes have been made to the draft accounts to reflect the requirements of IFRS 15. There are opportunities to further enhance the disclosure to cover all material revenue streams and basis of recognition. Audit are satisfied that this is not material to the financial statements.

Disclosure	Auditor recommendations	Adjusted?
<b>Critical judgements</b>	<p>International Financial Reporting standards prescribe the required disclosures in relation to critical judgements. It also requires separate consideration of accounting estimates.</p> <p>Scottish Social Services Council should disclose judgements that Management makes when applying its accounting policies that have the most significant effect on carrying amounts in the financial statements. The most significant accounting estimate is in relation to defined benefit pension liabilities, in particular the assumptions underpinning the IAS 19 actuarial valuation. While information is included in the pensions note to the accounts, this should be clearly defined within the accounts identifying the key areas of estimation.</p> <p>Significant Estimates relate to assumptions and estimates at 31 March that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities within the next financial year. There is an opportunity to enhance the disclosure to focus on those key areas of estimation that may have a significant risk of material misstatement in the next 12 months. This should focus on those key areas of as rate or key assumptions in the valuation.</p>	<p>Management consider the disclosure within Note 5 to the accounts sufficient to provide the reader of the accounts with an understanding of the significant estimate. However, there are further opportunities to enhance the disclosure in accordance with the accounting standards. In particular we would expect a specific note to inform the reader of the accounts around the estimates and judgements in the financial statements. The focus in relation to pension scheme liabilities should be those estimates where there is a significant risk of material misstatement in the next 12 months. As auditors we are satisfied that this does not represent a material disclosure misstatement given the most significant estimate relates to defined benefit pension scheme liabilities and there is disclosure around estimates and sensitivities around these in the notes to the accounts.</p>

There were minor presentational (rounding / formatting) changes recommended to Management. These are not considered material to the accounts.

## 2. Action plan and recommendations

We have set out below, based on our audit work undertaken in 2020/21, the significant recommendations arising from our audit work.

### Recommendation

### Agreed management response

#### 1. Pension Fund

The IAS 19 defined benefit valuation represents a material liability within the financial statements. The valuation is subject to significant estimation and thus sensitive to movements in underlying assumptions. While we recognise that Management utilise Barnett Waddingham to provide actuarial expertise in determining actuarial valuation, there is an opportunity to enhance the processes and controls around the valuation to enable Management greater assurance over the effectiveness of controls that the actuary has in place to ensure data used in the valuation is complete and accurate and that underlying calculations are correct.

We will agree with the actuaries that in future years there will be a specific statement in the actuary's report that reasonableness checks have been completed on membership data as submitted by Tayside Pension Fund.

**Action owner:** Interim Director of Finance and Resources

**Timescale for implementation:** 31 March 2022

#### 2. Dilapidations provisions

Scottish Social Services Council operate from properties in Dundee. The lease is held by the Scottish Government and Scottish Social Services Council pay an annual rental charge reflecting the organisation's share of the premises. The arrangements are due to end in the next two years and contain a number of obligations for to return the building to its condition at the outset of the lease. It is anticipated that Scottish Social Services Council will need to meet their share of the obligations arising from any dilapidations. During 2020, working with the Care Inspectorate, Management engaged Avison Young to independently assess the condition of the property and arrive at an estimate of the cost of the works that would be incurred to return the property to its original condition in accordance with the lease agreements. Management have used the report to arrive at the estimate of the present value of the future costs that would be incurred. As some of the premises are shared with operated with the Care Inspectorate and OSCR the provision reflects Scottish Social Services Council's assumed share of any future costs. This is based on underlying lease split or agreed budgeted share of costs for 2021/22. While we are satisfied that the assumed split is reasonable for the 2021 accounts, Management should look to ensure that there is a formal agreement in place between the parties around how the costs will be split at the end of the arrangement.

A formal dilapidations agreement will be drafted and circulated for agreement between Scottish Government Property Division, Scottish Social Services Council, Care Inspectorate and Office of the Scottish Charities Regulator.

**Action owner:** Interim Director of Finance and Resources

**Timescale for implementation:** 31 October 2021

# 3. Follow up of previous recommendations

We set out below our follow up of our prior period recommendations that were outstanding In 2019/20 and this is reflected below for information.

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## (Follow up of 2017/18 Recommendation) Independent Review of the shared service arrangement

Following on from the lessons learned in respect of the shared services ICT arrangements between SSSC and Care Inspectorate, Management should agree an action plan which can then be monitored by the Audit Committee and the Council. Recognising the wider sharing of arrangements between SSSC and the Care Inspectorate it is key that the arrangements in place in respect of governance are strengthened to mitigate any future similar risks to SSSC.

**Prior year management update:** Substantial work and discussion has taken place between SSSC and Care Inspectorate over wider shared services and the supporting governance structures. CIPFA were commissioned and completed a review. This was accepted by both parties. Further discussion took place during 2019/20 between Chief Executives and also at the Council of SSSC and Care Inspectorate Board. Internal Audit plan to review the arrangements early on, in the 2020/21 Internal Audit programme to support the Care Inspectorate and SSSC reach final agreement. Both parties are committed to the continuation of shared services.

### Follow up: **CLOSED**

During 2020/21 SSSC, working in collaboration with the Care Inspectorate, reviewed the joint shared services strategy and revising governance arrangements, management agreement and service specifications. This was agreed in May 2021 and the arrangements are expected to embed during 2021/22. We will continue to follow up these arrangements as part of our audit in 2021/22.

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## (Follow up of 2017/18 Recommendation) Annual report

The front end of the financial statements, the wider annual report commentary, is very lengthy and contains information which is already publicly available on SSSC and might not necessarily enhance the user of the accounts understanding of the work of the SSSC or the service outcomes.

**Prior year management update:** Management have continued their efforts to reduce the length of the annual report and accounts through the removal of duplicated information and information available on the SSSC website. The annual report and accounts have been reduced by 25% year on year and as a result are 90 pages long for 2019/20. Management seek to continue developing the accounts in line with best practice

### Follow up: **CLOSED**

Management have reviewed the annual report and accounts to look to enhance the presentation and content of the report. 2020/21 has been a challenging year for public bodies to ensure the Annual Report tells the story of the organisations performance during the year as well as the impact of Covid-19 and looking forward through a period of uncertainty. However, the financial statements have continued to refine the content of the report, removing duplication while ensuring compliance with the FReM.

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## 4. Audit fees and independence

### External Audit Fee

Service	Fees £
External Auditor Remuneration	16,250
Pooled costs	3,650
Contribution to Audit Scotland costs	810
Contribution to Performance Audit and Best Value	Nil
<b>2020/21 Fee</b>	<b>20,710</b>

Our final audit fee includes an uplift of £400 from our proposed fee included in the audit plan. This reflected the additional audit work required over member data used to support the IAS 19 actuarial valuation.

### Fees for other services

Service	Fees £
We confirm that for 2020/21 we did not receive any fees for non-audit services	Nil

### Client service

We take our client service seriously and continuously seek your feedback on our external audit service. Should you feel our service falls short of expected standards please contact John Boyd, Public Sector Audit Director ([john.p.boyd@uk.gt.com](mailto:john.p.boyd@uk.gt.com)) in the first instance or Joanne Brown, Head of Public Sector Assurance Scotland who oversees our portfolio of Audit Scotland work ([joanne.e.brown@uk.gt.com](mailto:joanne.e.brown@uk.gt.com)).

Alternatively, should you wish to raise your concerns further please contact Jon Roberts, Partner and Head of Assurance, 30 Finsbury Square, London, EC2A 1AG. If your feedback relates to audit quality and we have not successfully resolved your concerns, your concerns should be reported to Elaine Boyd, Assistant Director, Audit Scotland Quality and Appointments in accordance with the Audit Scotland audit quality complaints process.

### Transparency

Grant Thornton publishes an annual Transparency Report, which sets out details of the action we have taken over the past year to improve audit quality as well as the results of internal and external quality inspections. For more details see [Transparency report 2020 \(grantthornton.co.uk\)](https://www.grantthornton.co.uk/transparency-report-2020)

### Independence and ethics

- We confirm that there are no significant facts or matters that impact on our independence as auditors that we are required or wish to draw to your attention.
- We confirm that we have implemented policies and procedures to meet the requirements of the Financial Reporting Council's Ethical Standard and we as a firm, and each covered person, confirm that we are independent and are able to express an objective opinion on the financial statements.
- We are required by auditing and ethical standards to communicate any relationships that may affect the independence and objectivity of the audit team.
- We have complied with the Financial Reporting Council's Ethical Standards and therefore we confirm that we are independent and are able to express an objective opinion on the financial statements.
- We can confirm no independence concerns have been identified.

# 5. Communication of audit matters

International Standards on Auditing (UK) (ISA) 260, as well as other ISAs, prescribe matters which we are required to communicate with those charged with governance, and which we set out in the table below.

Our communication plan	Audit Plan	Audit Findings
Respective responsibilities of auditor and management/those charged with governance	•	
Overview of the planned scope and timing of the audit, including planning assessment of audit risks and wider scope risks	•	
Confirmation of independence and objectivity	•	•
A statement that we have complied with relevant ethical requirements regarding independence. Relationships and other matters which might be thought to bear on independence. Details of non-audit work performed by Grant Thornton UK LLP and network firms, together with fees charged. Details of safeguards applied to threats to independence	•	•
Significant matters in relation to going concern	•	•
Views about the qualitative aspects of Scottish Social Services Council's accounting and financial reporting practices, including accounting policies, accounting estimates and financial statement disclosures		•
Significant findings from the audit		•
Significant matters and issues arising during the audit and written representations that have been sought		•
Significant difficulties encountered during the audit		•
Significant deficiencies in internal control identified during the audit		•
Significant matters arising in connection with related parties		•
Identification or suspicion of fraud involving management and/or which results in material misstatement of the financial statements		•
Non-compliance with laws and regulations		•
Unadjusted misstatements and material disclosure omissions		•
Expected modifications to the auditor's report, or emphasis of matter		•

