SCOTTISH SOCIAL SERVICES COUNCIL (SSSC) VALUES

Integrity
- Behave professionally respecting colleagues and confidentiality.
- Respect others views and not be dismissive of them.
- Listen to colleagues and have honest conversations based on respect.
- Be supportive and kind to colleagues.
- Be inclusive and not engage in office gossip.
- Reflect on your own practise and behaviour and make changes.

Accountability
- Feel responsible and take ownership for your own work and actions.
- Own up to mistakes and resolve them.
- Quality assure your own work.
- Do the right thing.
- Take responsibility for the impact of your actions, decisions and behaviour.
- Work responsibly following the SSSC's policies and processes.

Commitment
- Strive to be the best you can be.
- Work with others and invest time to support and assist colleagues.
- Go the extra mile.
- Take on feedback and improve practise.
- Have a positive attitude towards the SSSC and what we are working to achieve.
- Be reliable and do what you say you will.

Creativity and learning
- Take on new challenges and be willing to learn.
- Be open to change, new ideas and ways of working.
- Come up with ways to improve what we do and to work smarter.
- Think outside the box.
- Learn from each other and share experiences.
- Look for new and better ways to communicate with each other.

Listening and engaging
- Treat all colleagues with respect and courtesy.
- Always have time for each other.
- Listen to each other and value different perspectives.
- Share stories and information.
- Listen to people who use care services and work co-productively.
- See the bigger picture and be open to the views of others.
• Work with others to achieve goals.

**Pride in what we do**

• Take initiative and give 100%.
• Always keep the person who uses care services at the heart of what you do.
• Aim to always exceed expectations.
• Recognise good work.
• Strive for good quality accurate work.