

Job role information for workers in a residential child care service

The information detailed below is designed to support applicants to the SSSC Register who are working in a residential child care service. Please note that the information provided is intended to be used as a guide. The functions described below will vary depending on the individual applicant's job role.

Manager of a residential child care service

Managers of a residential child care service are workers who hold responsibilities for the overall development, management and quality assurance of service provision including the supervision of staff and the management of resources.

There are two parts to manager qualification requirements. Managers must have a practice and a management qualification.

The benchmark practice qualification for a manager of a residential child care service is SVQ Social Services (Children and Young People) at SCQF level 9.

This qualification contains National Occupational Standards (NOS) which identify the skills, knowledge and values reflected in the job role. Any individual manager will, in their job role, evidence some although not all, of these standards.

The benchmark management qualifications are:

- any award in management that is certificated at or above SCQF Level 8 (min 60 credits) and mapped against the National Occupational Standards: Leadership and Management for Care Services SCQF 10
- SVQ Care Services Leadership and Management SCQF Level 10.

The following general guidance is based on the particular skill sets that have been identified for specific practice areas. It is possible that the job of any individual manager may involve tasks that cross the range of skill sets identified within the NOS for SVQ Social Services (Children and Young People) at SCQF level 9.

A manager of a residential child care service will likely:

- be registered as manager of the service with the Care Inspectorate (SCSWIS)
- provide leadership for the service they have responsibility for
- hold overall responsibility for the writing and reviewing of the work setting policies and procedures, for example, child protection policy
- be responsible for the practice that safeguards the children using the service

- be responsible for implementing staff development and performance development review systems
- be the first point of contact where complaint handling is concerned.
- be responsible for the allocation of work in the service
- hold overall responsibility for budgets and oversee the ordering and purchasing of resources for the service
- have overall responsibility for completing quality assurance processes such as Care Inspectorate (SCSWIS) Annual Returns
- manage the multi-agency working arrangements
- have overall responsibility for health and safety within the service.

Supervisor in a residential child care service

Supervisors in a residential child care service are workers who will have responsibility for supervising staff. They will also be involved in the day to day care needs of the people who use the service. This will include identifying and meeting the care requirements including physical and emotional needs of children and young people. They will have responsibility for developing staff/functions of the service.

The benchmark qualification for supervisors in residential child care is SVQ Social Services (Children and Young People) at SCQF level 9.

This qualification contains NOS which identify skills, knowledge and values reflected in the job role. Any individual supervisor will, in their job role, evidence some although not all, of these standards.

The following general guidance is based on the particular skill sets that have been identified for specific practice areas. It is possible that the job of any individual supervisor may involve tasks that cross the range of skill sets identified within the NOS for children and young people.

Supervisors in a residential child care service are likely to:

- have responsibility for supervising staff
- be responsible for identifying and meeting the care, physical and emotional needs of children through working with colleagues and other professionals
- be responsible for contributing to the assessment of people who use the service
- be responsible for planning and implementing an agreed care plan
- be responsible for contributing to the quality assurance of the service
- provide leadership for staff and people who use the service.

Practitioner in a residential child care service

Practitioners in a residential child care service are workers who will have work delegated to them but who may be required to work on their own initiative.

There are two parts to practitioner in a residential child care qualification requirements. A practice qualification plus an award of certificated knowledge.

The benchmark qualification for practice for a practitioner in a residential child care service is SVQ Social Services (Children and Young People) at SCQF level 7. The benchmark qualification for certificated knowledge for practitioners in a residential child care service is HNC Social Services (GT6N 47).

These qualifications contain the NOS which identify the skills, knowledge and values reflected in the job role. Any individual worker will, in their job role, evidence some although not all, of these standards.

The following general guidance is based on the particular skill sets that have been identified for specific practice areas. It is possible that the job of any individual worker may involve tasks that cross the range of skill sets identified within the NOS for children and young people.

A practitioner in residential child care is likely to:

- promote the safeguarding of people who use the service
- support children who have experienced traumatic events in their life
- implement care plans
- support children in a group living environment
- support children with emotional needs perhaps relating to abuse
- support children to achieve educational outcomes and transitions to work/college
- work as part of a team and communicate effectively
- develop their practice through reflection
- ensures the health and safety of the workplace.

Additional information

If you need further guidance about registration, please contact the registration helpline 0345 60 30 891.