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FOR IMMEDIATE RELEASE

Knowing what to expect from care workers

The Scottish Social Services Council (SSSC) has produced a leaflet, **What to expect from your care worker**, to let people know what type of behaviour and values they can expect from their care worker and what to do if they have a concern. The leaflets will be available in all GP surgeries in Scotland from September.

Care workers, including people working in nurseries, care homes, residential care and those delivering care and support to people in their own homes, are registered with the SSSC and must meet the standards of behaviour and values set out in the SSSC Code of Practice for Social Service Workers.

SSSC Chief Executive, Lorraine Gray said:

'Everyone in Scotland will use social services at some times in their lives such as nurseries, care homes for older people and care at home.

'It's very important that people who use social services and their carers know what to expect and what to do if they are concerned about their worker's ability or behaviour. I hope this leaflet will help them do that, and that's why we are asking GP surgeries to display it.'

The SSSC, the social service workforce regulator, is here to make sure that people receive high quality care and that their rights are promoted and protected.

ENDS

Notes to the editor

Media enquiries

Nicola Chainey, Senior Communications Officer, 01382 346463 or 07717226409

Background

The Scottish Social Services Council (SSSC) is the regulator for the social service workforce in Scotland. Our work means the people of Scotland can count on social services being provided by a trusted, skilled and confident workforce.

We protect the public by registering social service workers, setting standards for their practice, conduct, training and education and by supporting their professional development. Where people fall below the standards of practice and conduct we can investigate and take action.

We:

- publish the national codes of practice for people working in social services and their employers
- register people working in social services and make sure they adhere to our codes of practice
- promote and regulate the learning and development of the social service workforce
- are the national lead for workforce development and planning for social services in Scotland.

Find out more about us at:

Website: www.sssc.uk.com

Twitter: <http://twitter.com/SSSCnews>

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